Parks and Recreation

Traffic Light Key
Green = actual value meeting or exceeding the target
Yellow = actual value within 10% of meeting the target
Red = actual value more than 10% away from meeting the target

Trend Key
Up = actual value has improved since last reporting period
Right = actual value has stayed the same since last reporting period
Down - actual value has worsened since last reporting period

Traffic Light	Trend	Performance Metrics	Actual	Target	Variance
1. Develop and provide a rich array of cultural, recreational and educational programs					
🟢	⬇	Total Programs	57	50	7
🟡	⬇	Total Program Participants	7359	8000	641
🟢	⬆	Total Program unique Participants	635	570	65
🟢	⬆	Total Program Revenue	$245,128	$232,713	$12,415
2. Maintain parks and recreation land and facilities					
🟢	⬆	Grounds Maintenance Work Orders Completed	64	60	4
🟡	⬇	% of grounds maintenance requests completed within 5 days	86	95	9
🟡	⬆	% of routine maintenance workorders completed on schedule	91	95	4
3. Ensure a sustainable and community forest for the future of Newton					
🟡	⬆	Forestry Service Requests Received	165	160	5
🟢	⬇	Forestry Service Requests Completed/ Closed	113	60	53
🟡	⬇	Tree Maintenance Requests Backlog - Tree Prune/ Tree Remove	632	630	2
🟢	⬆	% of Tree Maintenance requests inspected within 3 days	95	95	0
🟢	⬆	% of Down tree, limb, or hanger requests inspected within 24 hours	100	95	5
🟢	➡	% of Tree Related Emergencies inspected and made safe within 3 hours	100	100	0

Notes